

Art. 1 APPLICABLE REGULATION – LEGAL REGULATION

This agreement is governed by articles 1709 et seq. of the French Civil Code and article L. 324-2 of the French Tourism Code. It is subject to the status of tourist residences. As a result, the legal provisions governing residential leases do not apply, particularly with regard to the maintenance of the premises. The customer must therefore claim to be domiciled for tax purposes (in a place other than the establishment), which implies that any private or professional domicile in the residence is strictly forbidden.

Art. 2 RESERVATION GUARANTEE – CANCELLATIONS – EARLY DEPARTURE

a -Registration and booking (individual and group)

All booking confirmations must be guaranteed by a valid credit card. Depending on the establishments, dates and prices chosen, specific conditions for the payment of part (deposit) or all of the stay, as well as an authorisation form for debiting your bank card or direct debit from your bank account may also be sent to you, to be signed and returned to us for confirmation of the sale by Le Royal G&H. Invoices for stays of one month or more will be issued and presented each month. If the deposit is not received on the requested date, the sale will be considered null and void. Group bookings are subject to specific conditions. This applies to bookings of 4 or more accommodation units by the same organisation or customer and/or a minimum of 8 paying adults. The Group Customer acts both on his/her own behalf and on behalf of the persons associated with his/her booking; he/she guarantees that he/she is validly authorised to act in this capacity, guarantees the veracity of the information provided by him/her and makes a personal commitment for the persons registered on the same file and covered by the same invoice. Early departures are not refundable.

-Stays of between 1 and 3 nights: Guaranteed at the time of booking by a valid credit card. Payment of the stay at the establishment on arrival. In the case of "group" and/or promotional and/or special rates, full payment in advance or a deposit may be required at the time of booking.

-Stays between 4 and 29 nights: All bookings must be accompanied by a deposit of at least 30% of the total cost of the reservation. The balance must be paid on arrival.

-Stays over 30 nights: A deposit of 100% of the first month's stay is required at the time of booking.

b – Cancellations of stay

In the event of cancellation of your stay, depending on the length of your stay, the following compensation will be due - in any case, from the date of payment of the deposit up to and including the 31st day before your arrival.

-Stay between 1 and 3 nights: Free cancellation within 24 hours of arrival. After that, or in case of no-show, the first night will be charged.

-Stays between 4 and 29 nights: Up to D-30 (period between the date of cancellation and the date of arrival), cancellation is free. From D-30 to D-14: 50% of the total amount of the stay will be charged, from D-13 to D-8: 75% of the total amount. From D-7: 100% of the total amount of the stay will be charged.

-Stay of more than 30 nights: Up to D-30 (period between the date of cancellation and the date of arrival), cancellation is free. After this date, 100% of the first month's payment will be retained.

This cancellation policy does not apply to "group" and/or special and/or discounted and/or promotional and/or non-cancellable and non-refundable rates. Advance payments are non-refundable.

Whatever the length of the stay, these penalties may not exceed the equivalent of one month's stay. Whatever the length of your stay, these penalties may under no circumstances exceed the equivalent of one month's stay.

Art. 3 CONDITIONS OF PAYMENT – ARRIVAL PROCEDURE

Invoices must be paid immediately upon presentation. Invoices for stays of one month or more will be issued and submitted monthly. All stays will be subject to a term settlement to expire -If not, the application of Art. 8 of these terms and conditions shall apply as of right.

For all stays, the client must be able to pay the following:

1 Complete the debit authorization form on credit card

2 Submit a copy of valid ID + RIB

3 As a guarantee for rented premises, make a pre-authorization (on credit card) for any stay of less than one month and a cash payment for any stay within one month.

4 Pay the full settlement of the stay on arrival – if the full settlement of the stay is not recorded

5 Take note of the state of play / Ref. Art. 6 "Maintenance of premises made available" and of the rules of procedure.

Liability – Allowances for late payment

-In the event that a third party pays the occupant's services, the client-occupant will remain personally responsible for the said payments. In the specific case where the third party becomes insolvent – The occupying client (if he is unable to meet the payments due) will be forced to leave the premises (Art. 8).

-Payment of all optional services will be required upon presentation of the corresponding invoice. The credit limit accepted for these services is 150 € VAT included

-Any amount not paid by the due date will oblige the client to pay to the establishment (additional) a monthly late payment interest of 3 times the legal interest rate with a minimum of 1.5% of the total amount of the invoice.

Methods and arrangements for payment

• Bank cards (Visa -Eurocard / Mastercard)

• Cash (in the case of cash payment to guarantee the premises made available (deposit), the refund will be made only by cheque or by bank transfer / in the latter case the transfer costs remain the responsibility of the client)

• Bank transfers (provided the amount is in the property's bank account by the day of arrival)

• Cheques not accepted

Art. 4 ARRIVES – DEPARTS

Arrivals will be from 5 p.m. and departures before 10 a.m.

Art. 5 PRICES

Current prices are quoted in Euro including VAT and displayed on site, they only include the provision of an accommodation unit – They do not include any local tourist tax. Optional paid services are not included in the price. In some cases, electricity is included in the price of accommodation up to a maximum specified in the contract. Any overrun will be settled at the customer's departure (on meter reading and on invoice at the current KWH price)

Art. 6 MAINTENANCE OF THE PLACES FOR DISPOSITION – ACCESS

The accommodation units are put at the disposal of the client in perfect condition, the client will use them as a "Good Master or Mistress of the House." The property reserves the right to enter (rented) accommodation units for maintenance, control and / or security reasons.

Art. 7 DURATION OF STAY (Early departure – Request for renewal)

Subject to availability and at the discretion of the property, the duration of stay may be extended, without having to stay in the same accommodation unit or at the same rate. If an extension of stay is accepted and a new price is applied, it will be applicable from the signing of the new agreement corresponding to the new accommodation period agreed,

Art. 8 TERMINATION – REFUSAL OF RENEWAL

The agreement will be terminated automatically, without formality or delay, at the end of the date provided for in the agreement and / or in the event of non-performance by the client of one of its obligations or in the event of conduct not respecting the internal regulations and / or detrimental to the well-being and comfort of the other occupying clients. In such circumstances, the client will immediately leave the premises and, if not, will be expelled, if necessary, in the context of proceedings initiated against him.

Art. 9 STATUS – RESPONSIBILITIES

As this agreement is subject to the status of tourist residences, the provisions of Articles 1952 et seq. of the Civil Code relating to hoteliers do not apply. The property cannot be held liable for theft or damage to guests' personal belongings in accommodation units (including individual safes) – This framework of responsibility also extends to common premises, car parks and any other outbuildings or annexes of the property. However, some precautions can prevent any inconvenience to you – In particular, make sure that the windows and windows of your accommodation units are properly closed when you are away.

Art. 10 RULES OF PROCEDURE

Internal rules are posted in each residence and made available in each accommodation unit. We thank you for taking note of it and for respecting it.

Art. 11 ELECTION OF DOMICILE

In the event of a dispute, the parties agree that the competent court will be that of the institution.